

Community Addiction and Mental Health Services of Haldimand and Norfolk

## MCRRT Mobile Crisis Rapid Response Team

The Mobile Crisis Rapid Response Team (MCRRT) partners a uniformed Ontario Provincial Police officer with an experienced mental health professional to respond to 911 calls, as determined by Police Dispatch.

The program provides persons in crisis, their families and caregivers, with timely and appropriate crisis intervention.

Service recipients of MCRRT include individuals presenting with symptoms of mental health illness, substance abuse, behavioural disorders, or people in acute crisis situations.

MCRRT attempts to streamline access to mental health crisis supports in emergent situations, helps ensure that the needed level of care is accessible, and helps reduce the number of unnecessary referrals to the emergency department.

We have an MCRRT team attached to both the Norfolk and Haldimand OPP detachments.

1-877-909-4357

## MOBILE CRISIS RAPID RESPONSE TEAM

- The Mobile Crisis Rapid Response Team's (MCRRT) mental health clinicians are embedded in the Norfolk and Haldimand Ontario Provincial Police (OPP) detachments in Simcoe and Cayuga respectively.
- The MCRRT staff have "MCRRT" identified on the back of the uniform which defines them from the police.
- The MCRRT staff will introduce themselves and identify their role when they meet with a person in crisis.
- The MCRRT staff will do an assessment at the scene and will organize services for the person in crisis as appropriate.

This program is funded by:



Hamilton Niagara Haldimand Brant Local Health Integration Network

Réseau local d'intégration des services de santé de Hamilton Niagara Haldimand Brant

## **Privacy Statement:**

All personal information under the care, custody and control of CAMHS shall be regarded as confidential and available only to authorized users as per Personal Health Information Protection Act (PHIPA).

For details, please contact our Administrative office at 519-587-4658.