



# CAMHS

Community Addiction and Mental Health  
Services of Haldimand and Norfolk

# Telemedicine Services

The CAMHS Telemedicine Service serves Brant, Haldimand and Norfolk Counties. The Telemedicine Service provides non-emergency community-based service to adults 16 years of age or older who may be experiencing mental health and/or addiction issues, including older adults with complex needs.

The Telemedicine clinical team is comprised of registered nurses (RNs), psychiatrists, and a nurse practitioner through a partnership with the Grand River Community Health Centre. Accessing the Telemedicine Service is by physician or nurse practitioner referral.

The aim of CAMHS' Telemedicine Service is to increase access to specialists through videoconferencing technology for the Haldimand, Norfolk, and Brant communities. The service uses video cameras and monitors to connect clients with medical specialists who are not located in the area

Services include:

- Mental Health Assessment
- Recommendations for mental health/addictions treatment
- Referral to appropriate community resources
- Access by physicians to the Ontario Telemedicine Network for client assessment and support related to other health care needs (e.g. surgical, orthopedics)

## 1-877-909-4357

## TELEMEDICINE SERVICES

- Telepsychiatry and Telemedicine videoconferencing appointments are available at sites in Brant, Haldimand and Norfolk Counties.
- Telemedicine Services at CAMHS are supported by the Ontario Telemedicine Network (OTN) which has over 1,100 videoconferencing sites in the Province of Ontario located in hospitals and various other health care locations.
- An appointment with a Telemedicine Nurse will take place prior to arranging a consultation. This appointment allows us to collect relevant information for the psychiatrist or other specialists and includes an orientation to the videoconferencing appointment.
- Telemedicine Services are also available to be arranged for other medical sub-specialties.

### COMMUNITY ADDICTION AND MENTAL HEALTH SERVICES OF HALDIMAND AND NORFOLK

P.O. Box 5166, 101 Nanticoke Creek Parkway  
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Fax: 519-587-4118

**1-877-909-4357**

All services are confidential and supplied without cost.

This program is funded by:



**Ontario**

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**Hamilton Niagara Haldimand Brant  
Local Health Integration Network**

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**Réseau local d'intégration  
des services de santé de Hamilton  
Niagara Haldimand Brant**

Privacy Statement:

All personal information under the care, custody and control of CAMHS shall be regarded as confidential and available only to authorized users as per Personal Health Information Protection Act (PHIPA).

For details, please contact our Administrative office at 519-587-4658.